

Policies *and Reminders*



Cancellations:

Our commitment to providing a quality service includes respecting everyone's time. A 50% charge will be applied for cancellations made within less than 48 hours of your scheduled appointment.

No shows:

A 100% charge will be applied in the case of a no-show for appointments. We value your time and ours, this policy ensures fair treatment for all clients.

Arriving for your appointment:

Being punctual for your appointment not only ensures a smooth experience but also helps maintain my schedule. If your early - while I appreciate your enthusiasm, kindly wait until your scheduled time. For latecomers, please be aware that lateness may result in charges.

Patch tests:

All new clients will need to book a patch test for brow and lash tints, HD brows, brow lamination, Lash extensions & Lash lifts. Please book a patch test before booking any treatments. Appointments without a patch test will be cancelled.

WE APPRECIATE YOUR UNDERSTANDING AS WE WORK TO ACCOMODATE EVERYONE EFFICIENTLY. THANK YOU FOR YOUR COOPERATION.